

## DINTEK CABLING PROJECT CUSTOMER SATISFACTION FORM

The following form has been created in order to provide DINTEK Electronics Limited with information for determining the satisfaction level of the customer (owner of the project).

We would appreciate your assistance in filling this out and answering some questions regarding our products and the quality of your installation.

This form makes up part of the warranty registration package, It must be forwarded to DINTEK Electronics Limited or the Certified Installation Company in order for the warranty process to be completed.

To forward this form directly to DINTEK Electronics Limited, you can either email to [warranty@dintek.com.tw](mailto:warranty@dintek.com.tw) or fax to 886-2-22997770

Installation Name / No. \_\_\_\_\_

Certified Installer \_\_\_\_\_

Project Address \_\_\_\_\_

I) Has the DINTEK cabling installation been installed in a satisfactory manner?  Yes  No  
If no, please give your reasons

\_\_\_\_\_

Please select a level which best rates the following (circle your choice) Excellent Very Poor

II) What is your opinion of the overall appearance of the installation? A    B    C    D    E  
(Notes) \_\_\_\_\_

III) What was the level of cooperation from your installer? A    B    C    D    E  
(Notes) \_\_\_\_\_

IV) What was the level of initiative during the project? A    B    C    D    E  
(Notes) \_\_\_\_\_

V) What was the level of overall management of the project like? A    B    C    D    E  
(Notes) \_\_\_\_\_

VI) Would you be happy to recommend the certified installer to someone else?  Yes  No  
If no, please give reasons

\_\_\_\_\_

Is there a project in the near future where you will be installing a cabling system  Yes  No  
If you answered yes, will DINTEK be your brand of choice?  Yes  No

This form has been filled out by:

Name \_\_\_\_\_ Date: \_\_\_\_\_

DINTEK ADMINISTRATION AREA

DATE SUBMITTED \_\_\_\_\_

FORM APPROVED

PROJECT REGISTRATION No. \_\_\_\_\_